

Sensitivity Training ⇒ It is a form of training with the goal of making people more aware of their own goals, as well as pre-judices & judices & more sensitive to others & to the dynamic of group of interaction.

It was found by Kurt Lewin in 1964. by using his field theory as the conceptual background.

It reveals about his or her own personal qualities, concerns, emotional issues & things that he has in common with other members of the group.

Quality of Work Life ⇒ It refers to favourableness or unfavourableness of a job-environment of the people working in an organization. The period of scientific management which focused solely on specialisation & efficiency, has undergone a revolutionary change.

The Owh as strategy of Human Resource Management has assumed increasing interest & importance.

Many other ~~terms~~ terms have come to be used interchangeably with Owh, such as quality of working life, industrial democracy & participative work.