

Q-2
Ans

Sequencing is basically the selection of an appropriate order in which a number of jobs or operations can be assigned to a number of service facilities so as to optimize the outputs in terms of time, cost or profit. There are customers who come with a different outset and mind thinking that they would get the first preference, but in the real world it is not actually like this. The first come first serve is the situation, people or customer that come first gets the first priority. Some way there are times when there are too many customers so it is hard for the processes to pay attention to each one, therefore, the customers think his time is being wasted and getting paid the attention and time

that he deserves. Also sometimes the customer might come in to purchase the item he has already fixed in his mind but, he is not getting the time he deserves by the employees, so he drops the item and moves out to the next counter. Therefore, these are some of the ways we can express sequencing problems.

* The Significance of ability as a basis of decision making could be said as, the customer after enduring and devouring, a product could feel two ways, either satisfied or dissatisfied. The ability that he get will make the impression on the manager or firm whether, they should continue with the particular product or just leave aside that

that production line. The utility gives the impression whether how the customer felt about the product and thus, the decision making process would be effected. As to however, the behaviour of the customer was or is towards that utility, then ~~to~~ and only then the decision ahead could be taken. So yes, utility has a big significance over decision-making.