

Q2
Ans Five differences between the production and operation management are as follows:-

i) Production management can be defined as the administration of the set of activities concerning the creation of goods or transformation of raw material into finished goods. Operation management is used to mean that branch of management which deals with the administration both production of goods and provision of services to the customer.

ii) Production management the manager has to make decision regarding the design, quality, quantity and cost of the product. Operation manager looks after the product design, quality, quantity, process design, location, manpower, storing, maintenance, logistics etc.

iii) Production Management can only be found in firms where production of goods is undertaken. Unlike one can find operation management in every organization that is manufacturing, service-oriented, banks, hospitals, etc.

iv) Production management is to provide right quality of goods in right quantity at right time and best price. operation management aim to making the best possible use of organizations resources in order to fulfill customer desire and wants.

Productivity is an overall measure of the ability to produce a good or service. More specifically, productivity is the measure of how specified resources are managed to accomplish timely

objectives as stated in terms of quantity and quality. Productivity may also be defined as an index that measures output relative to the input.