

Q.2  
Ans

1) Quality Circle - a quality circle is a participatory management technique that enlists the help of employees in solving problems related to their jobs. Circles are formed of employees working together in an operation who meet at intervals to discuss problems of quality and to devise solutions for improvement.

Quality ~~are~~ circles have an autonomous character and are usually small and are led by superior or senior managers. Employees who participate in quality circles usually receive training in formal problem-solving methods - such as brain-storming, Pareto analysis, and are then encouraged to apply these methods either to specific or general company problems.



quantitative of both assigned and mixed Rating  
appraisal process. to being the  
an individual's BARS to the employee  
specific examples performance against  
are anchored to behaviours that  
numerical ratings.

Fringe and Job description - Fringe  
are a type of benefits which is  
like a compensation the organisation  
provide to employees outside  
of stated wage or salary. Common  
examples of fringe benefits include  
medical and dental insurance,  
use of a company car, housing  
allowances, education assistance,  
vacation pay, meals and employee  
discounts.