

To manage, control and predict the performance and **capacity** of operational services. This includes initiating proactive and reactive action to ensure that the performances and **capacities** of services meet their agreed targets.

### **scope of production management**

The objectives of **production management** are aimed at satisfying the needs of the customers through offering organisations products/services.

The **scope of production management** can be considered from the point of view of both strategic decisions influencing the **production** system and at the operation level.

Commencing with the selection of location, production management covers such activities as acquisition of land, constructing building, procuring and installing machinery, purchasing and storing raw materials and converting them into saleable products.