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SERVICE CAPACITY:-

Service capacity means the number of applicable units of service that can be produced by a given facility, or service program at the facility or a service program's practical, maximum level of service production. or Service capacity is the sum total of passenger trips scheduled to be completed including passenger late cancellations, passenger no-shows & completed trips. Thus, this is the main function of a service capacity. i.e. it is known as service capacity as a whole.

★ Element of Service capacity:-

- Capacity & Capability.
- Gap management.
- Outsourcing.
- Business Integration.
- Beyond the project.
- Planning.
- Develop skills internally.
- Hiring skills sets you need.
- Reviewing capacity.
- How capable is it.
- Goal oriented.
- Continuous process.
- Pervasive in nature.