

Q1 \* Correctness Correctness is defined as the adherence to the specifications that determine how users can interact with software and how software will behave when it is used correctly. If the software behaves incorrectly, it might take a considerable amount of time to achieve the task or sometimes it is impossible to achieve.

Page: \_\_\_\_\_

Date: \_\_\_\_\_

\* Consistency It is defined as the degree to which information in a review is consistent with information in all other reviews concerning the same restaurant. One approach to measure the review consistency is to find the average distance of a particular review from all other reviews.