

and Lillian Gilbreth. It is a major part of scientific management.

2. There are three types of Inspection -

i. Pre production Inspection - During the pre-production phase, raw materials should be tested before entering production.

iii. In line inspection - Additional inspections should take place during various stages of production.

iii. Final inspection - The final inspection is the last opportunity for auditors to catch and address quality issues before they end up in the hands of the buyer.

Q1. A total quality management describes a management approach to long-term