

Ans. There are 4-types of decision making.

- 1) Programmed and Non-programmed decisions: Programmed decision are repetitive in nature. Non-programmed decision are not routine in nature.
- 2) Operational and Strategic Decisions: Operational or tactical decisions related to the present issue or problems.
- 3) Organizational and Personal Decisions: Decisions taken by managers in the ordinary course of business in their capacity as managers are organizational decision. Whereas managers take some decisions personally in nature.

4) Individual and Group decision :- Individual decisions are taken where the problem is of routine nature, whereas important and strategic decisions of the organisation are generally taken by a group.

The patterns of contacts among the members of the organisations and flow of information among them is communication network.

1) Vertical network :- This network is usually between the superior and subordinate and vice-versa.

2) Circuit network :- Under this network two persons communicate with each other.

3) Chain network :- In this network all subordinates receive commands or instructions from their superior.

4) Wheel network :- Here all subordinates receive commands from one superior.

5) Star network :- Under star network all members of the group communicate with each other and exchange information.