

Ans.

Advantages :-

- Study the behaviour of a system without building it.
- Results are accurate in general, compared to analytical model.
- Help to find un-expected phenomenon, behaviour of the system.
- Easy to perform "What-If" analysis.

Disadvantages :-

- Expensive to build a simulation model.
- Expensive to conduct simulation.
- Sometimes it is difficult to interpret the simulation results.

Groupware refers to programs that help people work together collectively while located remotely from each other. Programs that enable real time collaboration are called synchronous groupware. Groupware services can include the sharing of calendars, collective to see and display information to others, and other activities. Sometimes called collaborative software, groupware is an integral component of a field of study known as Computer-Supported Cooperative Work or CSCW.