

knowledge :->

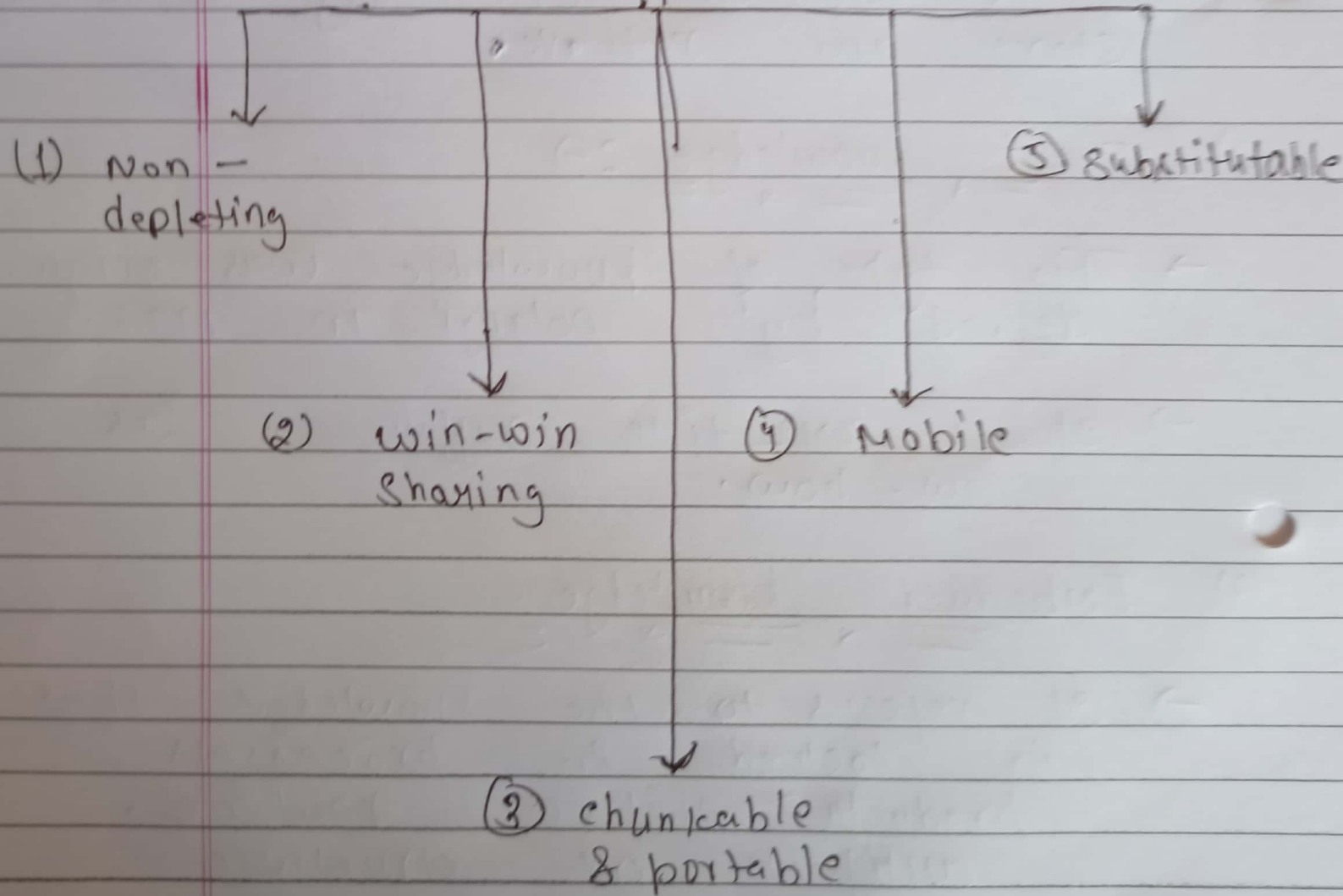
-> KM is the process of creating, sharing, using and managing the knowledge and information of an organization

-> It refers to a Multi-disciplinary approach to ~~and~~ achieve organizational objectives by making the best use of knowledge

-> An established discipline since 1990 KM includes courses taught in the fields of business administration, information system, management, library and information science.

-> other field may contribute to KM research, including information and media.

Characteristics of knowledge ⇒



(1) Non-depleting :->

-> Unlike other resources that are managed because of their scarcity value, the more knowledge is used.

(2) win-win sharing :->

-> If you share your knowledge with another person, the first person does not lose it.

(3) chunkable and portable :->

-> It can be summarized, compressed or divided in manageable units for easier transfer.

(4) Mobile :-> It tends to leak and diffuse either as people move jobs.

(5) substitutable :->

-> In many situations it can be replaced by physical or other forms of resources.