

Groupware :->

-> Groupware is a term that refers to technology design to help people collaborate and include a wide range of application

Types of Groupware

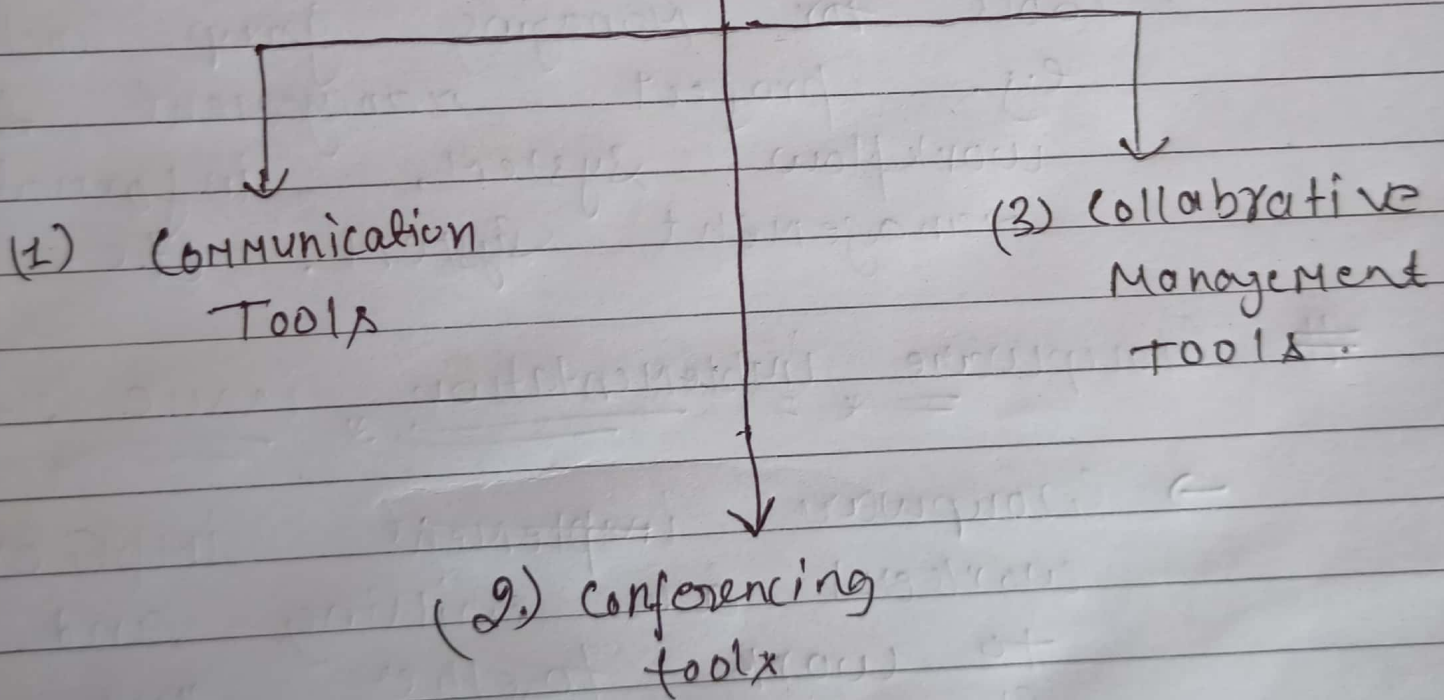


fig:-> types of groupware.

(1) Communication tools :->

→ Tools for sending message and files including email, webpublishing, wikin, file sharing etc.

(2) conferencing tools :->

→ eg. video/audio conferencing, chat etc.

(3) collaborative management tools :->

→ Tools for managing group activity
e.g. project management system, workflow system, information management system. etc.

Groupware implementation issue :->

→ Groupware implement implies that workers are willing and able to work together and to share their knowledge.

→ Implementation of groupware system have had numerous failures.