

Ques 3 :-

## # B2B E-commerce

→ It stands for Business to Business electronic Commerce.

→ It is slightly more evolved version of e-commerce.

→ This began with the electronic Data Interchange (EDI)

## # Managerial issue related to E-commerce

→ Indian customers returns much of the product they purchase online

→ Cash on delivery is the preferred online method.

→ Poor internet connectivity

→ Home delivery poses a problem for logistic department.

## Role of Software Agent for B2B E-commerce

- Software agents and mobility. Mobile agent are a kind of software agent that represent a revolution in how program are distributed.
- A software agent is a software activity entity that acts with autonomy to accomplish on behalf of its user.
- Copies with Emergencies, There are situation where people organization or computer system will undergo stress.
- Life agent are software agent that are initiated and run in the background and act directly or indirectly on the client side automatically.