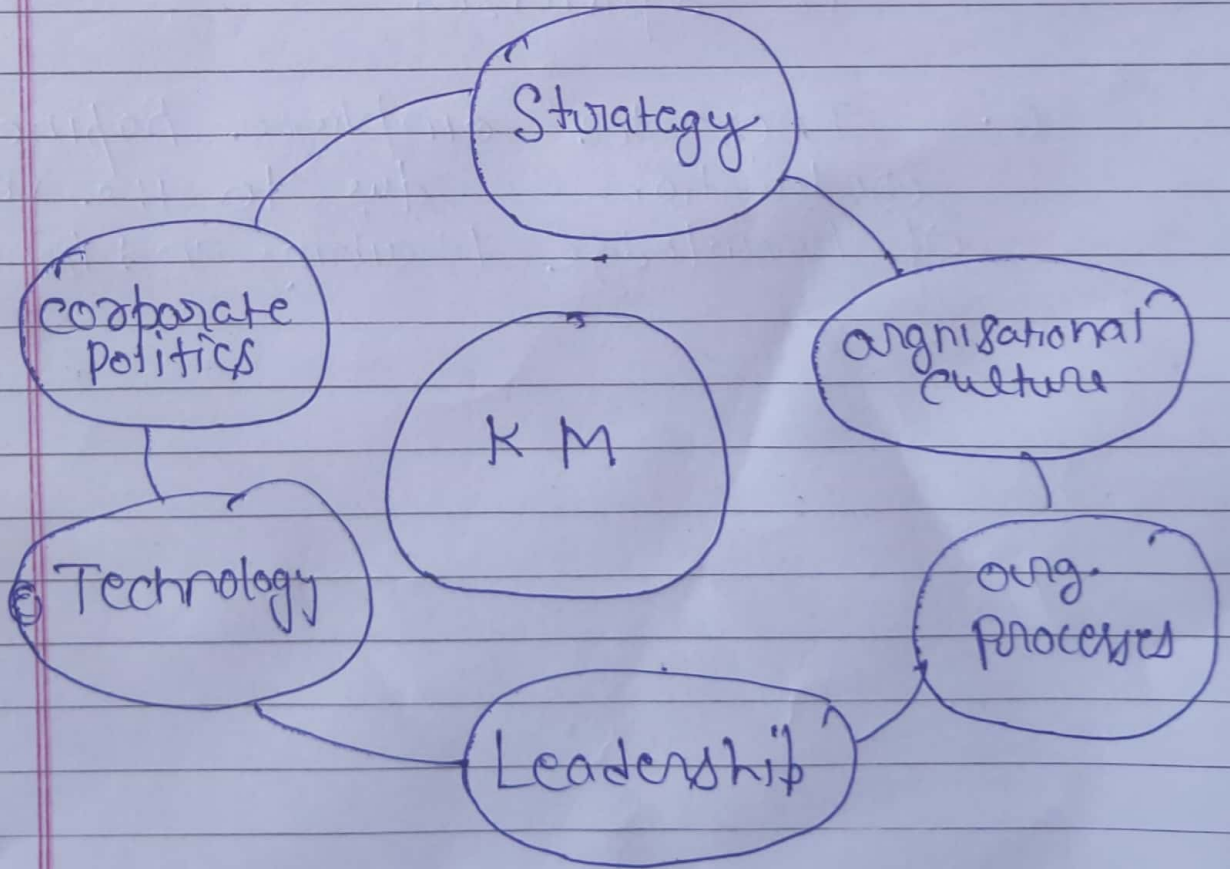


Ans 2

Knowledge management :- Knowledge management

is the process of creating, sharing, using and managing the knowledge and information of an organisation. It refers to the multidisciplinary approach to achieve organisational objectives by making the best use of knowledge.



Benefits of knowledge management

1. more efficient workplace
2. faster better decision making
3. Increase collaboration
4. Building organizational knowledge.
5. On boarding and training process is optimized
6. Increased employee happiness and retention. due to the valuing of knowledge training and innovation.