



Ans 3 Types of decision. -

- ① programmed decision
- ② non programmed decision

→ Programmed decision:- routine almost automatic process.

- manager have made decision many time before.
- There are rules or guideline follow

Example:- Deciding the order of office supplies.

Non-programmed decision:- unusual situation that have not been often addressed.

- no rules to follow since the decision is new

Example - should the firm invest in a new technology?

~~Group~~ Group communication network:- A communication network refers to the methods that employees pass on information to other employees in an organization.

Basic type of communication network.

- ① wheel network:- A wheel network is a style of communication where the leader is the only one to receive or give communication.
- ② chain network:- In a chain network individual communicate in a set sequence. Communication starts at the top like from a CEO.
- ③ circle network:- In a circle network people of similar rank have open communication and the message will get relayed to the other people in the group.