

Q3. What is the difference b/w Information & Knowledge management.

Information

Knowledge

Management

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| 1. Identify Information needs. | • Identify knowledge needs. |
| 2. Information acquisition. | • Discover the existing knowledge. |
| 3. Information organisation & storage. | • Acquisition of knowledge or create new knowledge. |
| 4. Information distribution. | • Knowledge organisation and sharing the knowledge. |
| 5. Using Information. | • Using knowledge. |