

Ans-1)

Software agents furnish protection to the information. Since E-commerce administers with business online, protection plays the heart of the business. Software agents are accountable for consumer relief in expressions of B2B E-commerce.

Software representatives can be thus provide as an essential entity with regard to E-commerce. Some of the important roles of a Software agent in b2b e-commerce are as follows ;

- Software representatives can do their duty without any outsource interference.
- Social communication with other Software agents and human.
- Software representatives are explicit in their purposes.

The good Software instrument is the one which has the position to accept and adopt changes. The agent must be programmed in a strong languages so as to display the rules.

* Internet protocol :

The Internet protocol (IP) is a protocol, or set of rules, for routing and addressing packets of data so that they can travel across network and arrive at the correct destination. Data traversing the internet is divided into similar smaller pieces, called packets.

IP information is attached to each packet, and this information helps routers to send packets to the right places. Every device or domain that connects to the internet is assigned an IP address, and as packets are directed to the IP address attached to them, data arrives where it is needed.

Once the packets arrive at their destination, they are handled differently depending on which transport protocol is used in combination with IP. The most common transport protocols are TCP and UDP.