

8 key technologies for B2B E-Commerce:

(1) Robust B2B e-commerce Platform:

It may seem obvious that you need an e-commerce platform but the operative word here is robust. Your e-commerce website has to handle more than transaction. It also needs to be mobile optimized, scalable, and PCI compliant.

(2) Real-Time integration with enterprise Resource Planning (ERP) Software:

You probably already use an ERP software to manage your supply chain, financial, accounting, distribution, inventory planning, pricing, and more.

(3) Omnichannel Personalization:

You can increase customer satisfaction and loyalty by delivering a customized shopping experience on your B2B e-commerce platform.

(4) Third - Party Logistics Integration:

When you're handling the shipping and delivery of a large number of orders, integrating your order processing system with third party logistics providers such as FedEx or USPS can help you improve cost-efficiency while reducing errors.

(5) E-commerce Syndication:

E-commerce syndication is a way to distribute product content, such as images, specifications or feature descriptions, through dealers and resellers to help increase the awareness towards your brand and products.

(6) Dealers Locator or Dealer Portal:

Many B2B distributors sell their products through a network of dealers. You can strengthen your relationships with your dealers by helping their customers find them.

* Architectural Models of B2B E-commerce:

Supplier oriented marketplace - in this type of model, a common marketplace provided by supplier is used by both individual customers as well as business users. A supplier offers an e-store for sales promotion.

