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 Subject - (MIS)
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Session Examination 2019-2020

Section. A

Q.1 Explain the difference between programmed and non programmed decision.

Ans. Programmed - programmed decision are those that are based on criteria that are well understood. while

* Non programmed - non programmed decision are novel and lack clear guidelines for reaching a solution. managers can establish rules and guidelines for programmed decision based

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on known fact, which enables them to reach decision quickly.

[Difference b/w programmed & non-programmed]

	Programmed decision	Non-programmed decision
1	structured / routine / well defined	Unstructured / Novel / Ill defined.
2	Policies / Standards / Rules	Managerial Initiative
3	Objective	Subjective.
4	Some degree of certainty is involved	Uncertain.
5	Middle / lower-level.	Top-level.
6	Organizational / Operational / Research opportunity.	Personal / Strategic / Crisis / Intuitive / Problem-solving.