

C. ISO - standard on quality system was formulated by international organization for standardization in order to meet the requirement of internationally uniform quality systems.

- The European nation trade has reached an understanding that the post 1992 trade transaction would be dealt only with those companies who have registered ISO-9000 quality system.
- The developed countries started producing their own standards for specifying the variety of products of manufacturers.

ISO-9000 ISO-9000 quality standard stipulate certain management practices as guideline & minimum requirement for making quality of products & services conforming to the needs of customer.

- These are developed for facilitating international exchange of goods & services.
- This standard gives guideline for selection and use of appropriate models.

ISO-14000 - The International organization for standard (ISO) completed the quality management system (ISO 9000) in 1987.

- Its worldwide success along with increase emphasis on environment issues was instrumental in ISO's decision to develop environmental management standard.