

Ques 4 → Explain the steps used in ISO 9000 Certification.

Ans → These steps are a good guide for establishing a timeline schedule and potential costs for the process of becoming ISO 9000 Certified.

- ① Get top management Commitment.
- ② Train personnel.
- ③ Prepare Quality policy manual.
- ④ Prepare operating procedure.
- ⑤ Hold internal audit.
- ⑥ Select registrar.
- ⑦ Go through registration process.
- ⑧ Obtain ISO 9000 registration.