Discuss in brief about ISO. What are the key features of ISO 9000 and ISO 14000 series? How it justifies Quality Management.

ISO –

ISO (International Organization for Standardization) certification certifies that a management system, manufacturing process, service, or documentation procedure has all the requirements for standardization & quality assurance. ISO is an independent, non-governmental, international Organization that develops standard to ensure the quality, safety, and efficiency of products, services and systems.

* ISO 9000 certification

ISO 9000 series of standards on quality System was formulated by International Organization for standardization in order to meet the requirement of Internationally uniform quality System, the European Nation trade has reached an understanding that the post 1992 trade transaction would be dealt only with those Companies who have registered 150-9000 quality system.

* ISO 14000 with an Industrial application

ISO 14000 is a series of environmental management standards developed and published by the International Organization for standardization (ISO) for Organization, The ISO 14000 standards provide a guideline or framework for organizations that need to systematize and improve their environment management efforts.