

UTKARSH CHANDRA JHA

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🔀 utkarshchandrajha@gmail.com

As a recent graduate, I'm looking for an opportunity to work in an environment which encourages me to succeed and grow professionally where I can utilise my skills and knowledge appropriately, add on to the overall development and growth of the organisation and gain some experience and enhance my skills and knowledge further.

¢⁸₈ SKILLS

• Tech Savvy

• Knowledge of Internet & E-mail,

• Basic knowledge of computer and its applications like MS Word, Excel, PowerPoint, Adobe Photoshop, PageMaker, Corel Draw, Paint, Google AdSense YouTube Studio, etc.

- Time Management
- Communication skills
- Typing
- Multitasking
- Data Entry
- Digital Marketing
- Social Media Marketing
- Meme Marketing
- Cold Calling for Lead Generation
- Drafting
- Knowledge of Tax Filing
- Knowledge of Office related works, etc.

INTERESTS

Reading, Writing, Listening Music, Traveling, Cooking, Nature Photography, etc.

EXPERIENCE

ATOZDOTCOM	02/07/2018 -
Customer Support Executive	27/06/2019
Handling customer queries and assisting them, lead generation through CRM, taking survey and feedback from customers through communication, etc.	
CYBERHUB	09/08/2019 -
Computer Operator cum Office Assistant	30/03/2021
Data Entry, Typing, and other works related to computer and its	

EDUCATION

applications.

University of Allahabad Graduation 90.68%	2022
Erny Memorial Senior Secondary School Allahabad (CBSE) Intermediate 60%	2018
Erny Memorial Senior Secondary School Allahabad (CBSE) High School 70.3%	2016
Shambhunath Group of Institutions	2022-24

CERTIFICATIONS

Master of Business Administration

- Digital Marketing 1. Issued by Google (Alphabet Inc.) 2. Issued by GreatLearning (BYJUS) Grade (A) Social Media Marketing Issued by GreatLearning (BYJUS) Grade (A) Business Process Management Issued by GreatLearning (BYJUS) Grade (A)

 English • Hindi • Maithili

 Customer Relationship Management Issued by GreatLearning (BYJUS) Grade (A) • Financial Accounting Issued by GreatLearning (BYJUS) Grade (A) Computer Fundamentals Issued by StudySection (Webner Solutions Private Limited) Grade (A) • Business Ethics Issued by StudySection (Webner Solutions Private Limited) Grade (A) • Diploma In Advanced Financial Accounting Issued by StudySection (Webner Solutions Private Limited) Grade (A) • Fundamentals of Taxation Issued by GreatLearning (BYJUS) Grade (A) • Instagram Marketing Fundamentals Issued by GreatLearning (BYJUS) Grade (A) Stock Market Issued by GreatLearning (BYJUS) Grade (A) • Supply Chain Management Issued by GreatLearning (BYJUS) Grade (A) Basic Accounting Issued by GreatLearning (BYJUS) Grade (A) Human Resources Management Issued by GreatLearning (BYJUS) Grade (A) • Smart English Basics for Professionals Issued by GreatLearning (BYJUS)

PARENT'S NAME

Father's Name Mr. Subodh Chandra Jha Mother's Name Mrs. Sushila Jha